T. Pennack & Sons There For You During Difficult Times



Quality Funeral Services From Highly Regarded & Established Professionals Based In Chelmsford, Essex For Over 7 Generations





There For You During Difficult Times

Independent Funeral Directors

An established family-owned business for seven generations situated within the same location serving its local community and caring for generations of families. We are not distracted or bound by corporate rules handed down from Head Office and shareholders or pressurised by them to increase their profits. We are flexible and responsive to your needs. We take great pride in our professional staff and seek to build a relationship of trust with the families who come to us for help at a sad time in their lives and care for their loved ones just as they would.

About Us

As an independent, family-run 7th generation, funeral directors, we focus on providing a personal, friendly, and respectful service at all times. Based in Chelmsford, Essex, we are here to help and assist you and your family through this difficult time. Established since the early 1800's, as part of our funeral service, we take care of all the arrangements as well as providing advice and guidance on available funeral plans to meet your exact requirements.

T Pennack and Sons is a member of the NAFD (National Association of Funeral Directors) and SAIF (The National Society of Allied and Independent Funeral Directors).

Our Family History

The Pennack family have lived in the village of Great Baddow since the early 1700's. Charles Pennack (1740-1812) married Elizabeth Mulley, and their eldest son Charles (1771-1848) married Susannah Waller. Their eldest son, also Charles (1798-1871), became a carpenter and was the founder of the business T Pennack and Sons, with carpenters, builders, and undertakers. Charles married Elizabeth Saward who died in 1840 and then remarried in 1844 to Eliza Lucking.

James who was their eldest son (1847-1883), married Emily Butcher and ran the business from 1871 until his death in 1883. James' 2 sons, Arthur and Charles emigrated to New Zealand and their descendants are still living there.

It was James' brother Thomas (1851-1921) who was married to Hannah Butcher, and his eldest son William (1873-1924), who succeeded in the business, but sadly died at the age of 51. On his death two of his brothers Sidney (1879-1975) and Alfred (1881-1949) became partners in the business, until the death of Alfred, meant that Sidney became the sole proprietor.

Sidney's youngest son David (1906-1992) succeeded in the business and his son Anthony together with his wife Angela, acquired the business in 1980 and are now the present owners. Their son Philip and one of their daughter's Sarah, are both Directors of a well-established and highly regarded funeral directors, and this continues to the 7th generation of the 6 grandchildren.

Funeral Services and Helping You To Arrange a Funeral

As part of our complete funeral service, our dedicated team of staff are available on a 24-hour basis every day of the year to serve our families and put your mind at ease. Contact us today to speak to one of our professionals about visiting us to arrange a funeral, or about some of our other services that we can offer you. We can arrange bespoke funerals to suit your specific wishes whether you prefer something traditional or modern, simple or elaborate, or simply assisting you with the arrangements on a final resting place. We will be by your side during this sad and difficult time to help and guide you.

Our team have extensive years of experience within the industry and they work hard to bring you as much peace of mind as they possibly can. Providing public or private, religious or secular, for all denominations of faith, or if you would prefer a celebrant or humanist, we will find the right person for you. If you would like a church, chapel or woodland service, burial or cremation, or even arrangements for medical science, we will help you with your individual requirements, personal preferences and expressed budget.

Our Aims

Bereavement can be a distressing and bewildering experience. Our first duty is to offer professional and sympathetic guidance as well as deal with all the necessary formalities and arrangements that may be required. This essential service compliments the aid provided by doctors, clergy, carers and other professional advisors. We aim to provide a complete funeral service to meet all your personal requirements with dignity, respect and professionalism and we hope to exceed your expectations.

Taking Care of Everything

T Pennack and Sons can guide you with florists, caterers and venues for wakes, and even those additional extras like special keepsakes and memorial items. We will do everything from placing notices in the local newspapers, display tributes, organising funeral music, printing Orders of Service and administering charity donations. Discussing everything you need in great detail, we will ensure that your needs are met to your specific wishes. Various coffins are also available from traditional, wicker or seagrass, to colourful and bespoke printed, to eco friendly.

After the funeral service we can also arrange the interment of cremated remains and memorial services, whether private, informal or conducted by a preferred minister of your denomination or officiant.

We pride ourselves on a modern aptitude with traditional values.

The Fleet

The majority of funerals are carried out in traditional style, with our prestigious fleet of modern Mercedes vehicles that add great dignity to the service that we provide. However, if you prefer a different make or model of vehicle then we will be happy to source this for you to ensure your wishes are met. Alternatively, if you would like something different, we can also supply a range of options including traditional horse-drawn, to vintage vehicles, to motorcycle hearses, to more bespoke Land Rover hearses, in accordance with your wishes.

Based In Chelmsford, Essex For Over 7 Generations

Call Now To Speak With A Friendly Funeral Director T. 01245 471157 - 24 Hour Personal Phoneline

Ancillary Services

When catering for your individual requirements we can also arrange or provide:

- Newspaper Announcements or Acknowledgements
- Visual Tributes at the service
- · Webcasts for those that are unable to attend
- Orders of Service
- Various Mourning Stationery items including Acknowledgement and Pew Cards
- · Professional Scottish Piper or Singer

- White Doves (to be released at the funeral)
- Cremated Remains in Jewellery, Glassware, Swarovski keepsakes or fingerprint jewellery
- Caskets or solid oak cross marker, Urns, Scattering Tubes or specialist bio-degradable Sea containers
- · Collation of Donations for your nominated charity or charities
- Chapels of Rest
- Arranging wake venue

Monumental Masonry

We work closely with Bradford Memorials who are a third generation family business of stone masons located within the village and also cover the Essex area. They provide all types of memorial work including cleaning and restoration, additional inscriptions to existing memorials and grave memorial stone and surround repairs and assist you in carrying out all the formalities with the cemetery and church authorities on your behalf. More details can be found at the back of our brochure.



Contact our funeral home based in Chelmsford, Essex, to find out more about making funeral arrangements or some of our other services.

Some of the kind words we have received from families

"I would like to thank T Pennack and sons for a first class service to my late Father. Philip and Sarah handled the funeral with utter professionalism, from the initial call to sending us a list of donations received from those who attended." "Myself and all of my family wanted to write to you to thank you for your help with arranging my beautiful Sister's funeral. We realise that you do this on a daily basis and have been in business for generations, however, you make each family feel like individuals."

"T Pennack of Great Baddow handled the recent funeral of my Father with the utmost professional efficiency, sensitivity and compassion. To say they exceeded our expectations is an understatement."

"The whole funeral was handled with care and with compassion. Mr Pennack is the nicest person you will meet and they are only concerned with helping not about the money."

"Impeccable service. Professional, polite, efficient, considerate, caring for every need, even those you forget at such a difficult time. Empathy, going over and above all expectations."

"Very kind, professional and care with dignity and respect, you can't ask for anymore. Would highly recommend." What to do when someone dies

Below is some helpful information regarding the death of a loved one and the steps that need to be taken next.

Procedure To Be Followed After A Death

The Procedure to follow after a death will depend on the circumstances surrounding the death. A Medical Certificate of the Cause of Death must be obtained from a doctor. This Certificate will enable you to register the death and obtain the Death Certificate.

When The Death Occurs At Home

Inform the family Doctor as soon as possible that death has occurred. He or she will complete a Medical Certificate of the Cause of Death enabling the death to be registered.

When The Death Occurs In A Hospice Or Nursing Home

The staff of the hospice or nursing home will support you in obtaining the Medical Certificate of Cause of Death and will care for your loved one until they are conveyed to our funeral home in a dignified and caring manner.

When The Death Occurs In Hospital

The bereavement services department of the hospital will assist you in obtaining the Medical Certificate of Cause of Death via the hospital doctor enabling you to register the death.

Your loved one will remain in the hospital mortuary until the death has been registered.

Once this has taken place we will make arrangements to convey your loved one into our care.

When The Death Is Referred To The Coroner

Sometimes the Coroner will need to be informed when a Doctor cannot issue the Medical Certificate of Cause of Death. In these circumstances the Coroners Office will most likely produce a certificate once the cause of death has been established.

This will then enable the funeral arrangements to proceed and the death to be legally registered.

Registering A Death – Who May Register?

If the person died in a house or a hospital, the death can be registered by:

- $\cdot \, \text{A relative}$
- \cdot Someone present at the death
- \cdot An official from the hospital
- \cdot The person arranging the Funeral

Deaths occurring anywhere else can be registered by:

- \cdot A relative
- \cdot Someone present at the death
- \cdot The person who found the body
- \cdot The person in charge of the body
- \cdot The person arranging the Funeral

Registration must take place within 5 days of the death. Most deaths are registered by a relative. The Registrar would normally only allow other people if there are no relatives available.

Essex Registrars - Tel: 0345 603 7632 - www.essex.gov.uk/births-ceremonies-deaths

Documents & Information You Will Need

Documents

When registering a death you will need the following:

- Medical Certificate of the Cause of Death
- And if available:
- $\cdot \, \text{Council Tax bill} \cdot \text{Driving Licence} \cdot \text{Passport}$
- \cdot Proof of Address \cdot Birth Certificate \cdot NHS Medical Card
- Marriage / Civil Partnership Certificate

Information you will need to tell the Registrar:

The person's full name at time of death · Any names previously used (e.g. maiden name) · The person's date and place of birth · Their last address · Their occupation
The full name, date of birth and occupation of a

surviving spouse, late spouse or civil partner • Whether they were receiving a State Pension or any other benefit

Tell Us Once

Tell Us Once is a service that lets you report a death to most government organisations in one go.

Tell Us Once will notify: • HM Revenue and Customs (HMRC) • Department for Work and Pensions (DWP) • Passport Office • Driver and Vehicle Licensing Agency (DVLA) • The Local Council • Veterans UK

Documents You Will Receive

If a post-mortem is not being held, the Registrar will issue you with:

Certificate for Burial or Cremation (Green Form)
Given to the funeral director as soon as possible
Certificate of Registration of Death (White Form)
Known as a BD8, this form is for DWP purposes

Death Certificate

A certified copy of the entry into the register

If a post-mortem is being held to determine the cause of death and the deceased is to be cremated, the Coroner will issue a Form 6 Certificate to the Funeral Director.

Other Things That Need To Be Done

Not everything can be done straight away, particularly as this is a very difficult time for people to cope with, but it is important to:

• Make sure everyone who needs to know is told • Arrange to see the deceased's Solicitor and read the Will as soon as possible, this will tell you if there are any special funeral requests and who the Executors are.

Start arranging the funeral · Collect all the information and documents you need

T. Pennack & Sons





Hold your camera over the QR Code to view a digital version of this publication.

Digital Tributes

Announcing A Death On Social Media

Social media is an important part of modern society and is often used to share the news when a loved one passes.

What Is A Death Announcement?

A death announcement, also known as a death notice, is traditionally placed in a newspaper.

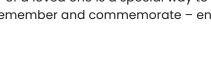
But in recent years people have posted more informal versions on social media platforms such as Facebook, Instagram and Twitter.

A death announcement normally includes the following information :

- Full name (including maiden name) Dates of birth and death
- Location of death Details regarding the funeral and/or memorial service •

Create An Online Tribute

Creating an online Tribute in memory of a loved one is a special way to celebrate their life. We hope that it becomes a special place for you to remember and commemorate – enabling you to share photos and memories across the world.











for fully customisable templates you can use





SCAN ME

to create an online tribute

Funeral Planning

A funeral plan allows you to plan and pay for your funeral in advance and giving you lasting peace of mind that everything is in-hand.

With a funeral plan from Golden Leaves, you can secure the Funeral Directors fees at today's prices. In other words, there's no more to pay for the funeral directors' fees that are itemised within your funeral plan. Your funeral plan will also include an allowance towards the cost of third-party fees, for example, these might include cremation or burial fees, plus an officiant fee.

Trusted provider of funeral plans

At T Pennack and Sons we work in partnership with Golden Leaves to provide you with a secure way to plan and pay for your funeral in advance. Golden Leaves have been at the forefront of funeral planning since 1984 when funeral plans first became available in the UK, so you can trust that your family will be provided the care and service from industry experts.

Financial security is provided by the Golden Leaves Trust which is managed by an Independent Board of Trustees and regulated to comply with the Financial Services and Markets Act 2000 (Regulated Activities) order 2001 and subsequently FCA regulation which came into being on 29th July 2022. The funds are further protected by the Financial Services Compensation Scheme (FSCS) should Golden Leaves Itd go into administration however unlikely that maybe.

Choosing your plan

We understand that everyone is different, which is why our funeral plans are designed to hold your personalised wishes in one place.

With a Golden Leaves funeral plan, there are 3 simple ways to pay. You can spread your payments over 12 interest-free monthly instalments or choose immediate cover with a single payment or by selecting our credit financed funeral plan (ask for terms and conditions).

When you get in touch with us here at T Pennack and Sons, we will take your name and your telephone number, and arrange for an experienced Golden Leaves Representative to contact you to discuss your individual requirements.

Take the first step today by calling us on 01245 471157 or email us at office@tpennackandsons.com

T Pennack and Sons Ltd. is an Introducer Appointed Representative of Golden Leaves Limited, authorised and regulated by the Financial Conduct Authority. Firm Reference Number 960923. You can check this on the Financial Services Register at register.fca.org.uk



Suppliers Directory

Celebrants

Carolyn Turrall 07308 321456

Glenn Mayes 07826 339498 www.essexcelebrant.co.uk

Financial Advice

ECFS Ltd 01245 294900 www.ecfsltd.co.uk

Florists

Blossom Hill Florist 01245 225099

House of Flowers 01245 471428

Stock Florist 01277 636210 / 01279 654357 www.stockflorist.co.uk

Funeral Functions

Ivy Hill Hotel 01277 353040 www.ivyhillhotel.co.uk Pontlands Park 01245 476444 www.pontlandsparkhotel.co.uk

The Crown 01245 477164

The Hive 01245 351860 www.hivecafechelmsford.co.uk

The Orange Tree 01245 262664

House Clearance

Alliance Clearance 07496 810606 www.allianceclearance.co.uk

Memorials

Bradford Memorials Ltd 01245 478965 www.headstonesessex.co.uk

Natural Burial Ground

Old Park Meadow 01245 806332 www.oldparkmeadow.co.uk





Bradford Memorials provide beautifully crafted headstones, gravestones & cremation memorials from our family run workshop and showroom in Chelmsford, Essex.

When it comes to choosing a dignified and fitting memorial to a loved one, we can provide you with a friendly and professional service.



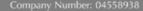
New Headstones & Memorials · Monumental Masonry Services

Now in our third generation, we have a varied selection of granite and marble headstones and memorials suitable for both cemeteries and churchyards.

Please come and visit our showroom, we have a large selection of memorials and a further selection of brochures and years of experience in assisting personal and unique memorial design.

For more information or to get a quote please call us on 01245 478965

The Old Coach Works 38 Church Street Great Baddow Chelmsford, Essex CM2 7HY Telephone: 01245 478965 www.headstonesessex.co.uk info@headstonesessex.co.uk









FLORAL TRIBUTES

Along with my trusted colleague Rachel, we offer a personalised experience in helping you choose your own unique tribute.

We have been based in Chelmsford for 35 years, offering a professional and bespoke service to each and every one of our customers. Located adjacent to T Pennack and Sons, we are able to work closely with Sarah, Philip and their team to help the process run smoothly for you. Flowers convey meanings of love and emotions that words can sometimes fail to express.

We know and understand that it can be difficult to make decisions at this sad time, so we are here to assist and guide you, from the time you select your floral tribute and place your order to the time that we ensure their safe delivery.

Debbie



Debbie Pallard Flarist and Proprietar

13 Maldon Road, Great Baddow Chelmsford CM2 7DW

t. 01245 471428

Stock Florist

MULTI-AWARD WINNING FLORIST

FOREVER IN YOUR HEARTS...

Funeral Flowers

Firstly we understand this is a difficult time.

Stock Florist offers expert floral advice and personal flower tributes, we understand how important flowers can be to help you say your final farewell. We hold personal and private funeral consultations in either florist, Stock Village, or Bishops Stortford, covering funerals all over Essex and Hertfordshire. Phone/video consultations can also be offered; if preferred.

Led by an experienced funeral florist, we can guide you through the different colour pallets, flower varieties, and various styles to create deeply personal and meaningful floral arrangements.

Each design is lovingly made



GONE FROM OUR SITE, BUT NEVER FORGOTTEN







36210 Hertfordshire: 01279 654357

STOCK FLORIST

Tel: 01277 840350 Email: enquiries@stockflorist.co.uk

18 Mill Road, Stock, Essex, CM4 9LJ

www.stockflorist.co.uk

STOCK FLORIST BISHOP'S STORTFORD

Tel: 01279 654357 Email: bstortford@stockflorist.co.uk

> 1 Florence Walk, North Street Bishop's Stortford, CM23 2NZ





Ivy Hill Hotel

Our compassionate team will ensure your needs are met during this difficult time.

Our private function rooms (free room hire) will give you, friends, and family the privacy you need to celebrate the life of your loved one.

To book an appointment with a member of our team, please contact us:

01277 353040 or sales@ivyhillhotel.co.uk

WWW.IVYHILLHOTEL.CO.UK Writtle Road, Margaretting, Essex, CM4 0EH

Funeral Flowers



We appreciate that organising funeral flowers can be difficult, so we're here to make things as easy as possible for you.

Wreaths Casket Sprays Letters Crosses Hearts Pillows & Cushion

Funeral flowers are a simple way to demonstrate your feelings for someone, and should reflect their personality or likes/dislikes.

That's why we aim to guide you through the process as simply as possible, while listening to what you say and making suggestions that we think could work well.

We can provide everything from traditional wreaths, coffin sprays and letters, to hearts, crosses, pillows and bespoke tributes.

You're more than welcome to come in, sit down, relax and browse through ideas of what you may like for this occasion, no rush just take your time, we are on hand to advise if you should need us.



60 Main Road, Danbury, Chelmsford CM3 4NG | 01245 225099 | salesblossomhillflorist@outlook.com



We work in close partnership with our clients, gathering financial information to help us analyse current financial positioning, and to make effective recommendations for ensuring a financially secure future.

We take a broad look at the entire finance spectrum, and what is available to you.

We discuss what is in your best short and long-term interests, implement appropriate plans, monitor progress and adjust your plan to suit changing circumstances. With E C Financial Services Limited (ECFS), you can benefit from practical, trustworthy financial planning for today, for tomorrow, for life.

We provide comprehensive long-term financial strategies, down to one-off straight-forward advice in one or more specific areas including:

- Life Assurance/Protection
- Income Replacement Cover
- Pensions and Retirement Planning
- Investments
- Inheritance Tax Planning
- Mortgages/Equity Release/Long Term Care Planning

Looking at the bigger picture



Independent Financial Adviser E C Financial Services Limited 122 New London Road, Chelmsford, Essex, CM2 0RG, UK 01245 294900 - Registered in England 5631832. 01245 294 900 www.ecfsltd.co.uk advice@ecfsltd.co.uk

E C Financial Services Limited is authorised and regulated by the Financial Conduct Authority.



Our friendly staff can provide you with a welcoming, discreet room and anything else you need to meet your requirements.

We can cater for small gatherings to large receptions. We will do our best to ensure your funeral gathering are well looked after. Further information, please contact our friendly team.

Felephone 01245 262664

6 Lower Anchor Street Chelmsford CM2 0AS info@otchelmsford.co.uk



The Crown Public House & Function Room



The Crown is the heart of the village of Sandon, situated opposite the church and adjacent to the village green.



We are a family run pub serving home cooked food, with a great menu and daily specials. Everyone is welcome here, we are a child and dog friendly pub so the whole family can come and enjoy. We also have disabled access here too.

We have plenty of space to hire out sections of our beautiful pub, plus we have a lovely unique Function room at the rear of the pub perfect for those smaller functions.

The Crown, The green, Sandon, Essex, CM2 7SH Tel. 01245 477164 Email charlottegregory-hands@hotmail.co.uk



Farewell Ceremonies Celebrating Life

My name is Carolyn Turrall a fully trained Professional Funeral Celebrant, specialising in Cremations, Traditional and Woodland Burials, Memorial Services. Interment and Scattering of Ashes.

There are so many ways to remember and celebrate a life. As your celebrant, I will create a bespoke funeral service that suits your style and honours the life of your loved-one.

Everyone has a story to tell and it would be my privilege to design, write, and conduct a unique and inspirational ceremony for your loved-one which captures their personality and views; their adventures; the fun and memorable times they experienced; and the legacy they leave behind.

• 07308 321 456 celebrant@carolynturrall.co.uk Carolyn Turrall Professional Celebrant



ICP(

House Clearance & Valuation Specialists

Providing a Reliable, Friendly & Professional Service





The Hive is available for private hire

The dining room at The Hive offers a bright, airy and open space that can accommodate private events.







'Hive Events' welcomes all enquiries and will tailor a package to suit you. Our range of events menus provide a selection of options to accommodate small and larger budgets. We are happy to make recommendations and work with you.

01245 351860 enquiries@hivecafechelmsford.co.uk www.hivecafechelmsford.co.uk The Hive Cafe, Chelmsford Museum, Oaklands Park



Glenn Mayes Funeral Celebrant

> Funerals are the one sure thing in life, yet it is something many of us rarely speak about.

> > What are your options? Who makes the decisions? Who can you talk to?



An Independent Celebrant alongside your chosen funeral director is a good place to start. We are happy to talk to you without obligation in your own home or at the funeral directors.

essexcelebrant@gmail.com t. 07826 339498 · www.essexcelebrant.co.uk



Say Goodbye Your Own Way...

We try to enable families to have whatever kind of funeral they would like and make it as personal as possible. We are open to all faiths and backgrounds and offer a caring and compassionate experience. We have a range of natural and woodland burial services and a variety of memorial options to suit your needs.

Old Park Meadow Natural Burial Ground Coppice Lane, North End, Chelmsford Essex, CM6 3PL Tel: 01245 806332 Email: info@oldparkmeadow.co.uk www.oldparkmeadow.co.uk





T. Pennack & Sons 1-3 Maldon Road, Chelmsford, Essex CM2 7DW 01245 471157 | www.tpennackandsons.com | office@tpennackandsons.com

